



مؤسسة التنمية الأسرية
Family Development Foundation

Barakat Al-Dar

Seniors in Experience and Seniors in Giving



Introduction:

Emanating from the vision and mission of Family Development Foundation and its areas of interest represented in comprehensive and integrated support for the elderly, strengthening relationship of children with them, and raising families' awareness of the psychological, health, social and economic requirements and needs of the advanced age groups in order to ensure their integration into society with different age groups, and to provide a decent and safe life for the members of the advanced age group.



Barakitna Card:

It is an electronic card granted to senior citizens and residents (60 years old and over), who are registered in the Foundation's database. It includes all the services and facilities provided by governmental and semi-governmental entities in the Emirate of Abu Dhabi to senior citizens and the equivalent, in addition to the benefits and services of Faza'a card provided specifically to senior citizens by virtue of the memorandum of understanding concluded between the Foundation and

Social Solidarity Fund affiliated to Ministry of Interior to provide benefits and discounts in the private sector.

Goals:



Combining all services provided to senior citizens in one work system facilitating their benefit from these services.



Introducing senior citizens to the available services and facilities provided to them in all sectors at the local and federal levels.



Providing facilities and discounts to senior citizens from different sectors to improve their quality of life.

Services and Benefits:

1. Giving card holders priority in governmental entities to complete their transactions, as stated in Federal Law No. 9 of 2019 regarding the rights of senior citizens in Article (10) entitled “The Preferential Treatment”, by virtue of which a priority and preference are given to the interest of senior citizens regardless of the interests of other parties, in particular completion of their transactions and services.
2. Senior citizens’ knowledge of the services, provided by governmental, semi-governmental and private entities participating in the card, through the booklet attached to the card and the smart application, so that they can easily have access and obtain the services.
3. Providing all the services, facilities and benefits offered by governmental entities to senior citizens and residents in one card.
4. Assisting senior citizens to complete their electronic applications by an employee in the entity in the event that senior citizens are not able to benefit from digital services.

5. Signing a memorandum of understanding with the Solidarity Fund / Ministry of Interior to provide Fazaa cards for discounts of all kinds and levels (free - silver - gold - platinum).

Services, Facilities and Benefits provided by each Entity to Card holders:

Family Development Foundation - Integrated Social Services System to Enhance the Quality of Life for Senior Citizens:





Family Development Foundation

1. Barakat Al Dar Club

Through this service, you, as a member of Barakat Al-Dar Club, can benefit from educational, social, health and sports activities.

2. Council of Elders

Through this service, volunteering opportunities are made available inside and outside the Foundation in various areas within specific lists aiming at activating the role of senior citizens in society, activating them and occupying leisure time.

3. Investment of the Energies of Senior Citizens

Through this service, you can obtain suitable opportunities for partial employment, volunteering or developing your abilities and skills, according to the opportunities available in the sectors.

4. Senior Citizens Helpline

Providing a line to support senior citizens and the equivalent in the Emirate of Abu Dhabi within Family Contact Center affiliated to Family Development Foundation, and they can reach it immediately during the period from 8 in the morning until 8 in the evening, and this support provides moral, social and cognitive support through a staff qualified to deal with senior citizens in social field, assess their status initially, direct senior

citizens to the concerned authorities that provide them with services and facilitating their access to these services.

5. Service of Providing Social Support to Senior Citizens

Through this service, service applicants referred by Senior Citizens Helpline or other services applicants can obtain social support and assistance, according to their needs and requirements through developing a social follow-up plan that ensures periodic and continuous communication through a qualified staff, each according to an assessment of the senior citizen's status and potential risk factors, and provision of the necessary support to enable the senior citizen to perform daily life functions through community volunteering, so that senior citizens can easily have access and obtain all services available to them.

6. Digital and Knowledge Habilitation Service

Through this service, it is possible to increase the opportunities for senior citizens and those who are about to reach this age to have access and obtain social and economic resources and increase the opportunities to provide continuous knowledge and digital training services according to the needs and requirements of senior citizens.



Integrated Transport Center

1. Special offices for senior citizens in customer happiness centers.
2. Electronic taxi fare discount cards (50 percent taxi fare discount).
3. Bus card (free transportation within Abu Dhabi, Al Ain and Al Dhafra, and a 50% discount on cross-city trips between Abu Dhabi, Al Ain and Al Dhafra).

4. Transportation by ferryboats (exempt only from the ferryboat ticket fare, the car fare shall be paid (100 dirhams).
5. Registration in the traffic tariff system.



Telecommunications Regulatory Authority



Emirates Telecommunications Corporation (Etisalat):

20% discount on some Etisalat packages

Package prices after discount

Barakat Al Dar Packages	AED 180	AED 220	AED 400
Local minutes	1000 Minutes	1500 Minutes	2000 Minutes
Data	15GB	20GB	50GB
Duration of commitment	12 months	12 months	12 months

To request packages, please visit the nearest Etisalat branch

For inquiries, please call 101



Integrated Communications Company (DU):

1. Postpaid packages.
2. You matter offer
3. 50% discount on the monthly subscription for postpaid packages: Emirati package, Smart package and POWER packages throughout the term of the subscription.
4. Prepaid packages.
5. 100% extra credit on each top-up with a maximum sum of AED 200 per month.
6. The bonus credit is valid for 30 days.
7. The offer is available for one number per customer within the instant payment packages.
8. The bonus credit can be used for calling.



Abu Dhabi Sports Council

1. Providing appropriate and free sports activities for senior citizens.
2. Lectures and workshops within the service of Barakat Al-Dar Club.

3. Free style advice service Healthy life for senior citizens



Judicial Department

1. Senior citizens and people of determination are given priority in receiving service.
2. Digital platforms for providing services.
3. A hall designated for senior citizens (Council of Senior Citizens to provide all the necessary facilities and amenities, to ensure completion of their transactions and satisfying their requirements in one place).
4. ID scanners and readers.
5. Free internet services, parking cars and transport vehicles belonging to customers.



Zakat Fund

1. Senior citizens' applications are given priority.
2. Disbursing zakat under project "My God! Bestow on them thy Mercy " (Senior Citizens).



Emirates Red Crescent

1. UAE Nationals:

Humanitarian aid, medical aid, student aid, seasonal projects.

2. Non-UAE Nationals:

Medical aid, student aid, seasonal projects.

3. Requirements:

Providing proof of identity documents, proof of income and obligations, provided that the net income for UAE nationals shall be less than AED 10,000, and the net income for non-UAE nationals shall be less than AED 3,000. All services are provided through the centers affiliated to Emirates Red Crescent in the Emirate of Abu Dhabi (Abu Dhabi, Bani Yas, Al Ain, Al Dhafra).

هيئة أبوظبي للإسكان
ABU DHABI HOUSING AUTHORITY



Abu Dhabi Housing Authority

1. Senior citizens and people of determination are given priority in receiving service.
2. Workshops to raise senior citizens and people of determination's awareness of Abu Dhabi Housing Authority, its policies, services and programs.
3. Training the liaison officer working for Family Development Foundation and authorizing him have access to the system according to the applicable laws in Abu Dhabi Housing Authority.

4. 6/6 Initiative: Providing some services within 6 minutes, including exemption request service, in which the customer obtains an initial approval if the customer meets the conditions.
5. Emergency cases such as fire, Dhabi Housing Authority, in cooperation and coordination with strategic partners, is going to secure temporary housing for the affected customer.



Environment Agency – Abu Dhabi

1. Application to Issue Annual Recreational Fishing License:

Through this service, you can submit an application to obtain a one-year recreational fishing license for fishing using a line and hook. This license allows its holder to enjoy beach fishing on the coasts of the Emirate of Abu Dhabi (residents and citizens). Annual fees: AED 120.

2. Commercial Fishing License:

Through this service, you can submit an application to renew and amend the commercial fishing license for professional fishermen to practice fishing profession in the Emirate of Abu Dhabi (citizens) Fees for every two years: The motorboat fee is AED 250, and the speedboat fee is AED 200.



General Authority of Islamic Affairs & Endowment

1. Holy Quran memorization classes within the virtual endowment platform.

2. “**Consolation**” service “with the aim of providing comfort to family members who lost a beloved one, through providing them with appropriate preaching support through M.T application by contacting General Authority of Islamic Affairs & Endowment via WhatsApp service via mobile: 056-8532448
3. Memorizing the Holy Quran.
4. Services organizing Hajj and Umrah affairs for UAE senior citizens.



Emirates Schools Establishment

Providing distance education to senior citizens in Abu Dhabi.



Ruler's Representative Court– Al Dhafrah District

1. The senior citizens are given priority in receiving the services provided by the entity.
2. Providing Ramadan food to senior citizens in Al Dhafra District.

هيئة أبوظبي للدعم الاجتماعي
ABU DHABI SOCIAL SUPPORT AUTHORITY



Abu Dhabi Social Support Authority

The senior citizens are given priority in receiving the services provided by the entity.

هيئة أبوظبي الرقمية
ABU DHABI DIGITAL AUTHORITY



Abu Dhabi Digital Authority

Senior Citizens Journey Initiative.

صندوق أبوظبي للتقاعد
Abu Dhabi Pension Fund



Abu Dhabi Pension Fund

1. Application to update pension entitlement data.
2. Application to amend the bank account data.
3. Issuance of a certificate “To Whom It May Concern”.
4. Issuance of a retired or eligible person card.



Abu Dhabi Police

The services provided by the entity.



Abu Dhabi City Municipality

1. Providing all services through an office for senior citizens (issuing a land plan, issuing a search certificate, issuing a title deed, issuing property certificates, issuing a clearance (for industrial lands), registering manor and industrial land contracts, all services of notarizing leases, renewing external umbrella license, determination of land borders in order to hand over the temporary lands, applying for increasing the land area, applying for joining the land dividing border, applying for allotment of manors).
2. Submitting the transaction through the WhatsApp communication channel designated for senior citizens and people of determination to respond to their inquiries and complete transactions 02-6956969
3. Submitting the application through e-mail designated for senior citizens cs.ccm@adm.gov.ae

4. Visiting senior citizens at their locations and providing the service through mobile car service (to be closest to you).
5. Completing all transactions in accordance with the applicable precautionary procedures in Abu Dhabi City Municipality.



Abu Dhabi Health Services Co. P.J.S.C.

Providing home health care affiliated to a health company



Abu Dhabi Agriculture and Food Safety Authority

1. Request to Perform a Surgery to an Animal

Through this service, you can request to perform surgeries to animals, within the fees table.

2. Request to Examine and Treat an Animal:

Through this service, you can request to examine sick animals and livestock and obtain treatment services and necessary instructions.

3. Request to Perform Autopsy of a Dead Animal

Through this service, you can request to perform autopsy of the dead animal by the Veterinarian to reveal the causes of death.

4. Request for Fertility Diagnosis and Treatment

Through this service, you can request to diagnosis and treat animals that have difficulty conceiving or have an early miscarriage.

5. Request to Test and Track Pregnancy

Through this service, you can diagnose pregnant animals as well as track pregnancy and ensure that the fetus is safe.

6. Request to Issue a Disease-free Certificate for Animals

Through this service, you can request to issue a disease-free certificate for animals to be sent outside the United Arab Emirates.

7. Request to Conduct a Laboratory Analysis for an Animal

Through this service, you can submit a request to conduct a laboratory analysis for animals.

8. Request to Spray an Animal with Insecticides

Through this service, you can submit a request to spray livestock with insecticides to combat external parasites.

9. Request to Assess the Fertility of Male Camels

Through this service, you can submit a request to assess the semen of male camels to find out the cause of their fertility weakness.

10. Request to Transfer Embryo

Through this service, livestock breeders can request to transfer embryo in camels/sheep/goats.

11. Request to Sell Livestock in the Centers affiliated to Abu Dhabi Agriculture and Food Safety Authority – Camels

Through this service, you can request to sell camels in accordance with the specified requirements, by booking an appointment at the centers affiliated to Abu Dhabi Agriculture and Food Safety Authority.

12. Request to Obtain Advice in Animal Production Field

Through this service, you can request an advice regarding practice of animal production activities and fish farming activities in order to obtain the necessary technical guidance before starting to practice the activity.

13. Request for New Registration of Livestock

Through this service, you can request to register and identify the livestock, provided that the location of possession shall be official and designated by the official entities.

14. Request to Complete Numbering of Livestock

Through this service, you can request to complete the livestock data (increase or decrease in number).

15. Request to Issue Livestock Inventory Certificate

Through this service, you can request to issue a certificate listing the numbers of livestock registered in animal registration and identification system.

16. Request to Transfer Ownership of Livestock

Through this service, you can request to duly transfer ownership of livestock to another owner.

17. Request to Obtain Agricultural Technical Guidance

Through this service, you can request to perform surgeries to animals, within the fees table.

18. Request to Issue Farm Data Certificate

Through this service, you can request to obtain guidance on best agricultural practices.

19. Request to Register in Farmers Income Improvement Program

Through this service, you can request to register in Farmers Income Improvement Program.

20. Request to Renew Registration in Farmers Income Improvement Program

Through this service, you can request to renew your subscription to Farmers Income Improvement Program.

21. Request to Obtain a Report on Farm Condition

Through this service, you can request to prepare a report on the farm condition in terms of the environmental factors affecting the farm's activity.

22. Request to Register in Good Agricultural Practices Program:

Through this service, you can request to register in Good Agricultural Practices Program in order to obtain Best International Agricultural Practices Certificate.

23. Request to Purchase Agricultural Seedlings

Through this service, you can request to order and select the agricultural seedlings to be purchased.

24. Request to Purchase Subsidized Feed:

Through this service, you can request to purchase subsidized feed from Feed Distribution Centers affiliated to Abu Dhabi Agriculture and Food Safety Authority.

25. Request to Purchase Submersible Water Pumps

Through this service, you can request to provide and install a submersible water pump in the farm.

26. Request for Farm Cultivation Service

Through this service, you can request to cultivate the farm.

27. Request for Soil Leveling Service

Through this service, you can request to level the soil in the farm.

28. Request to Perform a Surgery to an Animal

Through this service, you can request to perform surgeries to animals.

29. Request to Examine and Treat an Animal:

Through this service, you can request to examine sick animals and livestock and obtain treatment services and necessary instructions.

30. Request to Perform Autopsy of a Dead Animal

Through this service, you can request to perform autopsy of the dead animal by the Veterinarian to reveal the causes of death.

31. Request for Fertility Diagnosis and Treatment

Through this service, you can request to diagnosis and treat animals that have difficulty conceiving or have an early miscarriage.



Social Care & Minors Affairs Foundation

1. Request for Ramadan/Eid Expenses

Through this service, you can request to disburse a sum of money to purchase the necessary materials for Ramadan/Eid Al-Fitr and Al-Adha.

2. Request for Educational Expenses

Through this service, you can request to disburse a sum of money to cover educational expenses.

3. Request for Travel and Tourism Expenses

Through this service, you can request to disburse a sum of money to cover travel and tourism expenses.

4. Request for a Monthly Financial Support

Through this service, you can request to disburse a sum of money to cover the monthly expenses.

5. Request for Special Supplies

Through this service, you can request to disburse a sum of money to purchase special supplies.

6. Request for Household Expenses

Through this service, you can request to disburse a sum of money to cover household expenses.

7. Request for Marriage Expenses

Through this service, you can request to disburse a sum of money to cover marriage expenses.

8. Request for Car Expenses

Through this service, you can request to disburse a sum of money to cover car expenses.

9. Request for Medical Treatment Expenses

Through this service, you can request to disburse a sum of money to cover medical treatment expenses.

10. Request for Farms and Manors

Through this service, you can request to disburse a sum of money to cover farms and manors expenses.

11. Request to Disburse the Value of Maintenance Works for Heirs' Housing

Through this service, you can request to disburse a sum of money to disbursing the value of maintenance works for the heirs' housing.

12. Request to Issue a Statement of Account for Heir / Inheritance

Through this service, you can request to issue a statement of inheritance/a statement of your estate and a statement of account for the heir's estate.

13. Request to Issue a Technical/Administrative Report on a Real Estate belonging to the Heirs

Through this service, you can request to issue a report on the total rent, maintenance and services of the real estate, in addition to photocopy the leases, maintenance contracts and any other services.

14. Request to Issue a Letter to Another Entity

Through this service, you can request Social Care & Minors Affairs Foundation to issue a letter to a specific governmental entity or a private company.

15. Request to Issue a Statement of Stock Balances

Through this service, you can request to issue a statement of account listing the heirs' shares and their value registered with the relevant companies in this regard.

16. Request to Issue a Certificate of Income for the Heir

Through this service, you can request to obtain a certificate of income for the heirs addressing a specific entity.

17. Request to Issue a Certificate of a Person Covered by Social Care & Minors Affairs Foundation's Sponsorship

Through this service, you can request to obtain a certificate stating that the minor/ interdicted person is under the guardianship of Social Care & Minors Affairs Foundation

18. Request to Appoint Real Estate Maintenance Contractors

Through this service, you can request to appoint a maintenance contractor for the heirs' housing according to the annual contracting system, for the systems that require periodic maintenance.

19. Request to Vacate the Real Estate for the Purpose of Residency

Through this service, you can request to vacate a leased real estate for the purpose of occupation by the heirs.

20. Request to Offer a Real Estate for investment through Social Care & Minors Affairs Foundation

Through this service, you can request to invest real estates owned by the heirs through Social Care & Minors Affairs Foundation, along with details of a specific offer such as term of investment and the expected annual income of the real estate.

21. Request to Sell a Vehicle belonging to the Heirs

Through this service, you can request to sell a vehicle owned by an heir through Social Care & Minors Affairs Foundation by submitting vehicle data and stating the reason for sale of the vehicle.

22. Request to Purchase an Asset (Car)

Through this service, you can request to obtain financial support from Social Care & Minors Affairs Foundation to purchase, or contribute to purchase, a car for the heir.

23. Request to Purchase an Asset (Real Estate)

Through this service, you can request to obtain financial support from Social Care & Minors Affairs Foundation to purchase an asset for the heir, and this asset can be of any type such as real estate, farm, vehicle, etc.

24. Request to Update Personal Data and Documents

Through this service, you can update the contact details of the heirs and request to update their passports/family book details.

25. Request to Include a Power of Attorney

Through this service, you can register a person who has an official power of attorney on behalf of the heir to manage his general and financial requests.

(Submit an application to approve a trustee/custodian's attorney or to approve a power of attorney for a financial request or any other request).

26. Request to Change the Status of the Person Covered by Social Care & Minors Affairs Foundation's Sponsorship

Through this service, you can update the legal status of the heir as interdicted person (or not interdicted person) or deceased.

(Submit an application to change the status of the person covered by Social Care & Minors Affairs Foundation's Sponsorship (Interdicted person, minor, adult, or deceased.)

27. Request to Approve a Bank Account Number

Through this service, you can request to update the personal data of the bank account registered with Social Care & Minors Affairs Foundation.

28. Request to Archive Documents

Through this service, you can request to archive the documents within the heir's file kept by Social Care & Minors Affairs Foundation.

29. Request to legally Represent Persons Covered by Social Care & Minors Affairs Foundation's Sponsorship

Through this service, you can request to defend the rights of those covered by Social Care & Minors Affairs Foundation's Sponsorship before the relevant competent authorities.

30. Request to Register that a Minor has become an Adult

Through this service, you can request Social Care & Minors Affairs Foundation to register that you have become an adult and give you your dues.

نادي تراث الإمارات Emirates Heritage Club



Emirates Heritage Club

1. Organizing visits for the category (senior citizens and residents) to the facilities of the Emirates Heritage Club (the Heritage Village - Sheikh Zayed Museum - Al Samaliyah Island).
2. Free subscription to Heritage magazine.
3. Gifting selected books from the club's publications to invest free time in reading.
4. Inviting senior citizens to some of the club's activities (the guests of the Barakat Al Dar) and honoring them by presenting certificates of participation in appreciation of their attendance and honor.
5. Conducting meetings with senior citizens and publishing a summary in Heritage magazine about their contributions to community service.
6. Submission of a free membership form, including transportation and meals, provided to the young descendants of senior citizens to participate in the activities of the Emirates Heritage Club.
7. Organizing a heritage paragraph, presented by senior citizens, to be published in the Heritage magazine.
8. Inviting senior citizens with expertise in various fields to participate in seminars, lectures and poetry evenings within the cultural program of the Zayed Center for Studies and Research.



Abu Dhabi Civil Defence Authority:

1. Priority of services provided to senior citizens.
2. Providing a counter to complete the transactions.
3. Providing free internet service in service centers.



Department of Government Support:

1. Provide senior citizens and residents and are given priority in receiving DGS Services (e.g. Suppliers registration in Government Procurement Portal).
2. Assisting Senior citizens and residents to complete their electronic applications by an employee from DGS
3. Designated helpline, email ID, and whats App number dedicated for answering all senior citizens and residents' queries and providing technical consultations in regards to DGS services.

4. Designated helpline, email ID, and whats App number dedicated for answering all senior citizens and residents' queries and providing technical consultations in regards to DGS services.